

# WOMEN IN TECH

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## Q&A

### Jenny Stewart

Operations Analyst

#### What does a 'day in the life' look like in your role?

I am fortunate to have a job where each day brings new opportunities to the table. Mostly, I am engaged on any critical thinking, continual improvement, or problem-solving activities which challenge me in ways that keep each day fresh. I love helping customers, partners, or co-workers process improvements to make their days easier and more effective. CompuCom has such a wonderful culture of change and always encourages subject matter experts to reflect on how we are serving our customers and if we can be doing things better.

#### What top skills do you believe are needed to thrive in a career in technology?

The tech world evolves so rapidly that a true commitment to lifelong learning is needed to thrive in a career in technology. Continual improvement of your skills, keeping on top of the latest industry trends, and a never-ending curiosity of what comes next all falls in the lifelong learning category for me. With so much content out there, it has become easier than ever to learn through free courseware, social media groups, or podcasts. It's always exciting to apply those new skills to your job and get a fresh perspective on your work.

#### Do you believe women need to "act like a man" to be successful in tech?

I cannot wait to live in a world where that phrase has no meaning. Who is to say what a man or woman should "act like"? Just be the very best



BE YOUR OWN ADVOCATE,  
CELEBRATE YOUR SUCCESSES,  
AND SHARE YOUR WINS. DON'T BE  
MODEST OR EMBARRASSED  
TO SHOW PEOPLE HOW  
AWESOME YOU ARE.



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you can be no matter what pronoun you use to identify yourself and success will be inevitable.

**Imposter syndrome is very common for young professionals, often doubting their abilities and shying away from accomplishments. If a young woman asked you, “How do I know that I’m good enough to sit at the table?” what would you tell her?**

I’m not sure anyone walks into a new job or a new role feeling 100% secure. Just be open to learning, respectful to everyone, and keep showing up. Eventually, you will become the person at the table everyone is looking at for the answers.

**If you don’t have a tech-savvy support system, how can you find good mentors or the help you need?**

Social media is a powerful tool for networking with like-minded individuals. Sign up for groups on your favorite site and meet people in the industry to share ideas with. People love to post success stories, reading material suggestions, or even tips on achieving certifications. Affinity groups like Woman In Tech have been an excellent source of support with an outpouring of avenues to go find assistance and mentoring. I encourage everyone to find a group that fits their personal goals.

**What is one trait you need to be a great leader?**

Good listening skills are needed to be a great leader. To fully understand all aspects of your deliverables, you need to understand what everyone needs. Are the asks of the customers being met? Are the asks of my internal stakeholders being considered? Are the associates in my organization getting the resources that they need to make us a success? Through active listening, you can make well-informed decisions and create trustworthy relationships to guide the organization to our collective goals.

**How can women make sure their voices are heard?**

Be your own advocate, celebrate your successes, and share your wins. Don’t be modest or embarrassed to show people how awesome you are. Once people start hearing your name and all the great things you are doing, you will be surprised by where it can take you.

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